



The Co-operators has partnered with NexgenRx to offer theclaimsXchange®. This secure on-line solution allows health care providers to submit claims and request reimbursement on behalf of their patients who have group benefits coverage with The Co-operators.

Using theclaimsXchange® portal will result in faster payments and greater accuracy than the traditional paper submission process. It streamlines the claims processing experience which may lower your patients' out-of-pocket expenses.

Providers have the option of accepting assignment of benefits directly from The Co-operators or requiring the patient to pay in full for the service and be reimbursed. If the provider is being reimbursed directly by The Co-operators, the plan member will need to complete an Assignment of Benefits form.

Who can access theclaimsXchange® portal?

Many health care providers are eligible to submit claims using theclaimsXchange®, such as:

- ✓ Chiropractors
- ✓ Massage therapists
- ✓ Physiotherapists
- ✓ Psychologists
- ✓ Vision Care service providers and many more

What are the benefits?

1. Real time adjudication – simplifying the claims process, allowing you to see the submission results right away.
2. Direct funds – ensuring payments go to the right person, you or your patient.
3. Ability to review past claims submissions and payments.

How to enroll on-line?

Health care providers who wish to offer claims submissions through theclaimsXchange® will need to register online at www.theclaimsXchange.com. The site will walk you through the registration process. Providers must meet regulatory requirements and agree to audit practices.

Need help enrolling?

For assistance in enrolling for theclaimsXchange®, please contact NexgenRx by:

Telephone at 1-866-394-3648

Email at help@theclaimsxchange.com

It's free to use and only takes a few minutes to register!